## BEESON CONSULTING, INC.

## CHARACTERISTICS OF EFFECTIVE EXECUTIVE TEAMS

## CHARTER

| CHARTER           |  |  |  |
|-------------------|--|--|--|
|                   |  | Clear understanding of high-leverage areas requiring close collaboration and communication.                            |  |
| Direction Setting |  |  |  |
|                   |  | Mission and business strategy have been translated into a manageable set of clear business priorities.                 |  |
|                   |  | Shared ownership of business priorities.   |  |
| DECISION MAKING   |  |  |  |
|                   |  | Mechanisms are in place to permit appropriate input and involvement on the part of those affected by a decision.       |  |
|                   |  | How important decisions will be made is clearly understood.  |  |
|                   |  | Hard data, as opposed to opinion, are introduced into the decision-making process wherever possible.                   |  |
|                   |  | Mechanisms are in place to deal with differences of opinion and permit closure on important decisions in a timely way. |  |
| EXECUTION         |  |  |  |
|                   |  | Accountabilities and timeframes for implementing major initiatives are clearly established.                            |  |
|                   |  | Vehicles are in place to ensure follow-up on implementation activities.  |  |
|                   |  |  |  |

## TEAM BEHAVIORS

|               | On shared priorities team members demonstrate an enterprise perspective (as opposed to a functional or parochial point of view).          |  |  |
|---------------|---|--|--|
|               | Communication and interaction within the team is characterized by candor.   |  |  |
|               | Team members share information freely and openly.   |  |  |
|               | Team members focus on issues, as opposed to personalities.  |  |  |
|               | There is support for risk taking: mistakes are viewed as learning opportunities.  |  |  |
|               | Conflict within the team is managed effectively: alternative points of view are freely expressed.   |  |  |
|               | Team members inject humor into their interaction.   |  |  |
|               | Team members demonstrate respect for the skills and contributions of other team members.  |  |  |
| COMMUNICATION |   |  |  |
|               | Vehicles exist for necessary communication and information sharing among team members on an on-going basis.                               |  |  |
|               | Team members provide a common voice to the organization (regarding business strategy and priorities, key organization initiatives, etc.). |  |  |
| REWARDS       |   |  |  |
|               | The system of rewards, both formal and informal, supports the accomplishment of shared business goals.                                    |  |  |
|               | The system of rewards, both formal and informal, supports expected team behaviors.  |  |  |